

PSC
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Public Service
Commission

SUBJECT: KU - ANOTHER RATE INCREASE

2016-370
KU and other PSC governed public utilities always start their rate increase propaganda campaign by patting themselves on their own backs about how great they are and how great they treat the rate payers year after year. Think they would say things like this if they were not requesting another rate increase?

It's a wonder they all don't have both arms broken by trying to reach around to pat themselves on their own back. It is a good thing they do not break their arms because they would expect the rate payers to pay all of the medical bills to fix the arms.

KU and other PSC governed public utilities run TV ads promoting what they think the rate payers need to hear, right or wrong. We rate payers have to foot the bills for these ads. Why? We rate payers do not get any benefits from the ads, any cost of ads should be taken from stock holders funds. Start messing with stock holders and the propaganda ads will stop.

PSC should reduce any rate increase (if there is one) request by the same amount of the ads. KU wants more funds from rate payers in order to install "smart meters" so they say therefore reducing their work force.

Reducing workforce rewards KU more revenue plus
venting, and getting increases from PSC year after
year is becoming harder (on citizens).
KU and other utility companies want rate payers
to go paperless. This only benefits the utilities.
PSC needs to ask the utilities how much they
put in their own pockets and not considering
that when they ask for another rate increase.
I have never had a utility company offer any
kind of a benefit to me, a rate payer to go
paperless. When rate payers fall for the
paperless propaganda the utilities benefit
through the dollars they save on paper. They
are making a lot of the people by doing this.
KU thinks so little about their rate payers
they don't care if a street light is fixed.
KU did not repair (change the bulb) a street
light next to my property for thirty seven
days. KU received telephone calls as did
the town government from the first day the
light went out until the day KU finally
came out and changed the bulb.
Venting a rate increase will not ensure
business repairs anywhere, anytime, anywhere.
Another problem KU has created for rate payers
has to do with power outages. KU will now go
first to power outage locations with the highest
number of rate payers. Smaller populated
locations must wait until the higher populated
locations have power restored. Smaller
populated locations pay the same rate as

The higher populated locations. This is discrimination of the lower populated locations. I live in a lower populated area.

Does KU need another rate increase to continue to treat like third world individuals?

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The lights went out in Frankfort as I was writing this letter. News reports stated KU was having a difficult time locating the reason.

KU has, on two different occasions has published in the newsletter they put with the statement that they have installed new technology to help them pinpoint outages quicker in order to restore electricity sooner.

So much for technology. I bet ratepayers paid for the two new technologies also. More rip-off of the ratepayers.
Are you paying attention PSC?